Effective: November 10, 2026

Corporate Quality Policy

Samuel, Son & Co. is committed to being a supplier and customer of choice through the involvement of all employees to continually improve product quality, cost, efficiency, technology, and service.

Samuel is committed to ensuring that its Quality Management Systems are registered to the appropriate internationally recognized standards or, where approved by leadership, implement the Samuel Internal Quality Management System Program. All Samuel's Quality Management Systems shall meet other additional requirements as dictated by contractual obligations, our customers, and the industries that we supply.

Those in positions of leadership and responsibility shall ensure that the Quality Management Systems are effectively implemented, maintained and in good standing.

Those in the position of Corporate Leadership and Responsibility that provide oversight and /or support to the Samuel Branches and their Quality Management Systems, will ensure that all support functions conducted will not compromise the integrity of the Samuel Quality Management Systems.

Samuel is committed to continually improving the performance and effectiveness of the Quality Management Systems and all our processes through the regular review of established objectives, benchmarking, and the exchange of best practices.

Colin Osborne
President and CEO